Impact Holdings (Pty) LTD trading as
IMPACT METER SERVICES DIENSTE
REG. NO.: 2002/023813/07

Website: www.amps.co.za | Email: impact@amps.co.za | Tel: 012 763 8200

Dear Resident,

At Impact, we are committed to delivering service excellence with integrity and professionalism at all times.

Please find below the requirements for the registration of water accounts. Kindly note that this process is applicable only to units with **prepaid electricity**. **Units on conventional electricity will have water and sanitation charges added as a line item to their monthly invoices.**

- Completed water application form via the online applications website
- ID copies of all residents
- Signed Lease Agreement/Ownership Document
- A water account deposit of R648.00, which will be billed over a period of three (3) months on your monthly invoice

Please ensure that the application is completed **within 30 days of the takeover date** to avoid suspension of services.

Online Application Process

All applications must be submitted online via our website:
https://application.amps.co.za

(Registration instructions are explained on the following page)

Steps to Follow

1. Click on the application link - https://application.amps.co.za
2. Register on the website and complete the required details.
3. Print the application form and initial and sign where required.
4. Upload the completed application form along with the required supporting documents (Signed lease agreement/ownership document and ID copies).

If **two or more individuals** have signed the lease agreement or Ownership document, **all tenants or owners** are required to provide their details on the application form, including:

- Full name, Surname, Contact Details
- ID numbers
- Signatures and initials

Once your application has been processed, Impact will send a confirmation SMS containing your reference number.

Assistance and Contact Details:

For any queries or assistance, please contact us at:

Email: support@amps.co.za

Alternatively, you may contact our office on 012 763 8200 during office hours.

Kind regards,
Impact Meter Services